

WIN A £25 VOUCHER
CLOSING DATE IS 31/12/13 AND RESULTS AT WWW.BACKHEATHROW.ORG

Grow, decline or close?



Have your say on what happens to Heathrow Airport

Back Heathrow is an organisation representing local businesses and residents who want to see Heathrow continue to flourish.

Please tell us your views about Heathrow Airport and its future. Do you think it should grow, decline or close?

This survey is very easy to do – it's mostly simple tick-box answers which will only take a few minutes

to answer, plus a little time to read the information included to help you. It takes about five or six minutes in total.

To thank you for giving those few minutes of your time, every completed survey will be entered into a draw to win one of 10 vouchers worth £25 each.

To make it easier you could complete this survey online at www.backheathrow.org

Section 1 – Using Heathrow Airport

We'd like to know if you use Heathrow for flights and how often you do so.

Q1. How many flights have you taken in the last year from Heathrow?

(If none please go to section 2.)

Q2. How many were long-haul flights? (For example, to North and South America, Asia, Australia, sub-Saharan Africa or the Middle East.)

Q3. And how many were short-haul? (Within the UK or to Europe or north Africa.)

Q4. How many flights were for business reasons?

Q5. And how many were for personal trips such as holidays or visiting friends, for example?

Section 2 – What impact does Heathrow have on you?

Heathrow might have a positive impact, to do with jobs and employment, for example, or the convenience for your own air travel or the transport links that exist at Heathrow. It might have a negative impact, perhaps because of noise, disturbed sleep, traffic congestion or pollution. Or it might be a bit of both.

Q6. Please use this space to list the positive things that Heathrow brings for you:

Q7. Now list the things you don't like, the price you pay for living or working nearby?

Q8. Overall, taking all things into consideration, do you think that Heathrow has a positive or a negative impact on your life?

- Positive impact
 Negative impact
 Neither positive nor negative impact

Q9. How do you feel about living near Heathrow Airport?

- Proud
 Indifferent
 Angry
 Happy
 Fed up

BACK
HEATHROW

YOU COULD FILL THIS SURVEY IN QUICKLY ONLINE AT WWW.BACKHEATHROW.ORG

Section 3 – Heathrow as an international hub airport

Heathrow is known as a 'hub airport', with passengers travelling from other nearby countries and places to join one of the many international flights from Heathrow. It is the UK's only hub airport.

Adding passengers who arrive on connecting flights to those starting their journey at Heathrow means it is economical for airlines to offer direct flights to many long-haul destinations. Hub airports enable extra flights to more places, which in turn generate extra jobs in and around the airport.

There are only three other major hub airports in the whole of Europe: at Amsterdam, Paris and Frankfurt. All have at least four runways and all have extra capacity available. They are all competing for business with Heathrow.

Q10. Do you think that London should have direct connections to countries and cities across the world?

- Yes No Don't know

Q11. When you or your family fly to a destination such as India, Pakistan, Bangladesh, Africa, Australia, the Far East or North and South America for example, where would you prefer to fly from in the future?

- Heathrow
 Stansted
 Gatwick
 Other (please name)
-



Adding passengers who arrive on connecting flights to those starting their journey at Heathrow means it is economical for airlines to offer direct flights to many long-haul destinations.

Q12. Do you support the plan by the Mayor of London, Boris Johnson, to build a new hub airport east of London, either in the Thames Estuary or in Kent on the Isle of Grain?

- Yes
 No (if no go to question 13)
 Don't know

Q12a. Would you support the Mayor of London's plan even if it meant the closure of Heathrow Airport?

- Yes No Don't know

Q13. If you could choose, where would you like the hub airport serving the UK to be?

- Heathrow
 Paris, France
 Amsterdam, the Netherlands
 Frankfurt, Germany
 A new hub airport to be built in either the Thames Estuary or Kent
 Somewhere else – write it here
-

Section 4 – The future of Heathrow Airport

Heathrow is operating at 98% capacity. It is full. Yet there are many new and emerging markets that people want to travel to, especially for business. Airlines want to provide new long-haul services from Heathrow to these and other new destinations. They want to use the benefits afforded by Heathrow being the UK's only hub airport.

Q14. In response to the demand for increased hub capacity in the UK, which of these three options would you support?

- Add additional capacity at Heathrow
 Do nothing, risking local Heathrow jobs, as the airport declines whilst other rival hub airports abroad flourish
 Close Heathrow and replace it with a new UK hub airport

Q15. Do you support an extra runway being built at Heathrow in order to maintain its ability to attract major airline operators to continue to use it?

- Yes No Don't know

Q16. What do you think might happen if Heathrow wasn't allowed to expand?

- Heathrow would continue to provide jobs for local people and contribute to the local economy as it does now
- Airlines would move their operations to a different hub airport, either in the UK or elsewhere in Europe, leading to Heathrow's decline
- Heathrow would close, leading to a massive loss of jobs in the local community
- Something else – write it here

Q17. If planes had an extra runway to use, do you think there would be relief for those living under existing flight paths, with aircraft spread out more evenly?

- Yes No Don't know

Q18. An extra runway may bring more noise to people who don't currently experience it. What would be reasonable for Heathrow to do to help these people?

(Tick all that apply.)

- Sound proofing for homes
- Sound proofing for schools and community buildings
- Buy homes at market prices
- Help people to move
- Charge noisier aircraft more to land in order to drive them out of the market
- Only give new take-off slots to quietest aircraft
- Route aircraft on new flightpaths over less populated areas
- Route aircraft higher so that there is less noise on the ground
- Something else – write it here

Q19. If Heathrow promised to ban night flights between 11pm and 6am would it make you more likely or less likely to support expansion?

- More likely to support expansion
- Less likely to support expansion
- It would make no difference to whether I support expansion or not

Section 5 – Will Heathrow always be there?

Heathrow is a big part of many people's lives. People have moved here over the years and many have grown up with Heathrow. Others travel to the area for their work. Many people's livelihoods rely on the airport and it attracts major companies to set up their headquarters nearby.

It's been the heartbeat of the surrounding area for many years, now. But will it always be there?

Think what life might be like around here if Heathrow wasn't there? Things would be quieter but would it impact on jobs, the health of the local economy and communities, your ability to travel overseas and house prices, for example?

Q20. Should there always be an airport at Heathrow?

- Yes No Don't know

Q21. The Mayor of London, Boris Johnson, has said that he would like to see Heathrow Airport closed and replaced with a new hub airport east of London.

Do you agree with him?

- Yes No Don't know

Q22. If Heathrow closed and wasn't there any longer, would your life and finances be better or worse?

- My life and finances would be better if Heathrow closed
- My life and finances would be worse if Heathrow closed
- It would make no difference to me if Heathrow closed

Q23. Do you know people who work at Heathrow? (Tick all that apply.)

- Self
- Immediate family
- Extended family
- Friends and neighbours

Q24. Do you know people who work in jobs that rely on Heathrow for their business? (Tick all that apply.)

- Self
- Immediate family
- Extended family
- Friends and neighbours

Q25. If Heathrow closed, what do you think job and business prospects would be like for those affected? (Tick all that apply.)

- Something would replace the airport and we'd be OK
- People may have to move away to find work
- Employers may have to move away to relocate their businesses
- It would lead to more unemployment
- House prices would drop and local areas would decline without the wealth and jobs generated by the airport
- Something else – please write it in here

Section 6 – Heathrow expansion

Q26. Are you in favour or against Heathrow expanding?

- In favour of expansion
- Against expansion
- Don't know

Q27. If you knew that Heathrow would definitely close without expansion, are you in favour or against it expanding

- In favour of expansion
- Against expansion
- Don't know

Q28. Local politicians (eg your Councillors, Members of Parliament or London Assembly Members) have a key role in deciding the future of the airport. Do you think they are doing enough to champion Heathrow and protect the 114,000 people whose jobs depend on the airport?

- Yes No Don't know

Q29. Do you want to see local businesses campaign for Heathrow expansion to protect its ability to provide jobs and stimulate the local economy?

- Yes No Don't know

And finally...

Q30. Is there anything else you wish to say about the future of Heathrow and its impact on you or your local community? Please use this space to tell us.

About you

Name: _____

Address (required for entry into the prize draw):

Postcode (required so your views are included):

Email (required so we can contact you about the prize draw):

- Tick here if you want to receive information about the survey results and to be kept informed about future plans for Heathrow.

Please put your completed survey in the envelope supplied and pop it in the post. No stamp required. You could fill in this survey online at www.backheathrow.org.

If you return this survey, Back Heathrow may use the information you've provided to contact you from time to time about issues we think you may find of interest. Some of the contacts may be automated. You can opt out of some or all contacts at any time by contacting us.



YOU COULD FILL THIS SURVEY IN QUICKLY ONLINE AT WWW.BACKHEATHROW.ORG